



Thinking about the appointment you have just had ...

**1. How much effort was made to help you understand your health issues?**

0      1      2      3      4      5      6      7      8      9  
No effort was made      Every effort was made

**2. How much effort was made to listen to the things that matter most to you about your health issues?**

0      1      2      3      4      5      6      7      8      9  
No effort was made      Every effort was made

**3. How much effort was made to include what matters most to you in choosing what to do next?**

0      1      2      3      4      5      6      7      8      9  
No effort was made      Every effort was made



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Alternate opening statements are:\*

Thinking about the visit you had with your health care provider today ...

Thinking about the conversation you had with your [insert health care provider] today about [insert issue]...

Thinking about the appointment you have just had, please show how you feel by choosing a number from 0 to 9.

\*Please note that these alternate opening statements have not undergone psychometric validation.